



Date / /

Order

Return Request Form

Customer Details

PLEASE PRINT - IF YOUR FORM IS ILLEGIBLE, WE CANNOT PROCESS YOUR RETURN

First Name:	Last Name:	
Phone number:	Email:	
Street address:		
Suburb:	State:	Postcode:

Return Items

Style #	Item description	Color	Size	QTY	Price
				Total:	

Reason for Return (please tick)

- Dispatch Error Faulty goods Purchased Wrong Size
- Purchased Wrong Product Change of Mind

Additional Comment

Returns Policy

We can only refund returned items if they are in original condition, have original packaging and have tags attached. Items must be accompanied by a copy of the packing slip/invoice we sent you when sent your order as well as this Return Request Form clearly identifying which items you are returning and why. You must package the items carefully and seal the package well before sending it to the address provided at the foot of this page. Returns must be posted back within 14 days from the date you received them. We will contact you once we have received your items. Please allow up to 14 days after we approve your return for the refund to appear on your statement.

Only items bought from Tofisa's online shops can be returned using this form. For more information, please visit the Returns Policy at www.tofisa.com

Return checklist (Please note that Tofisa will not refund your product if the below checklist cannot be completed)

- Are the items being in original condition, have original packaging and have tags attached?
- Have you included a copy of the packing slip?
- Is this Return Request Form filled out?
- Will Tofisa receive these items within 14 days of when you originally received them?
- Have you read our Return Policy?
- Have you added any relevant additional comment?

Signed: _____

Return Address: Keresteciler Sitesi, Kızılağaç Sokak, Gürsoy Han No:1, 34173 Güngören/İstanbul